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Application No. 10/002,742
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01705/LH

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Applicant(s): Toshio UENO

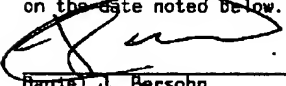
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Action (6); DE 101 05 532 A1
(12); WO 01/02954 A1 (18)

Serial No. : 10/002,742

Filed : November 2, 2001

For : SYSTEM, METHOD AND COMPUTER
PROGRAM FOR COMPLAINT REPORT
ISSUE

I hereby certify that this paper
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Daniel J. Bersohn

Art Unit : 3623

Dated: June 17, 2005

Examiner : Romain Jeanty

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in related application Serial No. 10/002,771 as well as two publications cited in an office action in European Application No. 02 770 188 corresponding to related U.S. Application Serial No. 10/002,772. Said European Office Action is listed on Form PTO/SB/08B. U.S. Publication 2001/0013063 A1 corresponds to German Publication 101 05 532 A1 and WIPO Publication 01/02954 corresponds to USP 6,467,088. German Publication 100 29 455, listed on the European Office Action was previously made of record.


It is respectfully requested that these publications be considered and made of record in the present application. And it is respectfully requested that an initialed copy of the Forms PTO/SB/08A and PTO/SB/08B be returned to indicate that these publications have been considered and made of record.

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No fee is required since a first Office Action has not yet been issued. Nevertheless, authorization is given to charge any necessary fees to Account No. 06-1378.

Respectfully submitted,


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PTO/SB/08A

INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number		10/002,742		
				Filing Date		November 2, 2001		
				First Named Inventor		Toshio UENO		
				Group Art Unit		3623		
				Examiner Name		Romain Jeanty		
Sheet	1	of	2	Attorney Docket Number		01705/LH		
U.S. PATENT DOCUMENTS								
Exam. Inits*	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
		5819272	A	Benson, Max L.	10-06-1998			
		6487560	B1	LaRue et al.	11-26-2002			
		6694335	B1	Hopmann et al.	02-17-2004			
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		2002/0129047	A1	Cane et al.	09-12-2002			
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FOREIGN PATENT DOCUMENTS								
Exam. Inits	Cite No ¹	Office ²	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		WO	01/02954	A1	KONINKLIJKE PHILIPS ELECTRONICS	01-11-2001		
		DE	101 05 532	A1	HEWLETT-PACKARD CO.	08-09-2001		
Examiner Signature				Date Considered				

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Sheet	2	of	2	Attorney Docket Number	01705/LH	
NON PATENT LITERATURE DOCUMENTS						
Exam Inits ¹	Cite No ²	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.				T ³
		Communication pursuant to Article 96(2) EPC issued in European Application No. 02 770 188.7-2221 on November 19, 2004				
Examiner Signature				Date Considered		

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